

SPIRIT ENERGY COOKIE POLICY

Updated 17 June 2026

1. Cookies

A cookie is a small piece of data (text file) that a website – when visited by a user – asks your browser to store on your device in order to remember information about you, such as your language preference or login information. Those cookies are set by us and called first-party cookies. We also use third-party cookies – which are cookies from a domain different than the domain of the website you are visiting – for our advertising and marketing efforts. More specifically, we use cookies and other tracking technologies for the following purposes:

2. How Spirit Energy uses cookies

We may set cookies when you visit www.spirit-energy.com. Cookies enable us to identify your device. We use cookies that are strictly necessary to enable you to move around the site or to provide certain basic features.

We use cookies to enhance the functionality of the website by storing your preferences, for example. We also use cookies to help us to improve the performance of our website to provide you with a better user experience. We may allow our third-party partners to use cookies to collect information about your browsing habits, so that they can provide relevant services to you.

Spirit Energy uses four types of cookies and has provided full details below, including the cookie name, its provider, what it does and when it expires.

3. Strictly Necessary

These cookies are necessary for the website to function and cannot be switched off in our systems. They are usually only set in response to actions made by you which amount to a request for services, such as setting your privacy preferences, logging in or filling in forms. You can set your browser to block or alert you about these cookies, but some parts of the site will not then work. These cookies do not store any personally identifiable information

Cookie	Subgroup Cookies	Cookies Used	Expiry
.www.spirit-energy.com	OptanonConsent, OptanonAlertBoxClosed	First Party	1 year
www.spirit-energy.com	__RequestVerificationToken, ARRAffinity	First Party	Session

4. Performance

These cookies allow us to count visits and traffic sources so we can measure and improve the performance of our site. They help us to know which pages are the most and least popular and see how visitors move around the site. All information these cookies collect is aggregated and therefore anonymous. If you do not allow these cookies we will not know when you have visited our site, and will not be able to monitor its performance.

Cookie	Subgroup Cookies	Cookies Used	Expiry
spirit-energy.com	_gid, _gat_UA-nnnnnnnn-nn, _gat_UA-150218854-1, _ga	First Party	24 hours, 60 seconds, 60 seconds, 1 year



5. Functional

These cookies enable the website to provide enhanced functionality and personalisation. They may be set by us or by third party providers whose services we have added to our pages. If you do not allow these cookies then some or all of these services may not function properly.

Cookie	Subgroup Cookies	Cookies Used	Expiry
www.spirit-energy.com	cookiepolicy, ARRAffinitySameSite	First Party	Session
vimeo.com	vuid	Third Party	2 years

6. Targeting Cookies

These cookies may be set through our site by our advertising partners. They may be used by those companies to build a profile of your interests and show you relevant adverts on other sites. They do not store directly personal information, but are based on uniquely identifying your browser and internet device. If you do not allow these cookies, you will experience less targeted advertising.

Cookie	Subgroup Cookies	Cookies Used	Expiry
spirit-energy.com	_gat_gtag_XXXXXXXXXXXXXXXXXXXXXXXXXXXX	First Party	60 seconds
youtube.com	CONSENT, VISITOR_INFO1_LIVE, YSC	Third Party	2 years, 60 seconds, session

7. How can I block or remove cookies?

You have the ability to change the settings on your internet browser to accept all cookies, to notify you when a cookie is set, or not to receive cookies at any time, although this may mean that some services on the Site cannot be provided to you. To find out more about cookies, including how to see what cookies have been set and how to manage and delete them, visit <https://ico.org.uk/your-data-matters/online/cookies/>. To opt out of being tracked by Google Analytics across all websites visit <http://tools.google.com/dlpage/gaoptout>

8. Cookies subject to change

The cookies on the website are subject to change without notice. You acknowledge that this information may contain inaccuracies or errors and is subject to change and we expressly exclude liability for any such inaccuracies or errors to the fullest extent permitted by law.

9. Links

This website may contain links to other sites. Please remember that we are not responsible for the privacy practices of these other sites nor the accuracy of any of the information made available on those sites. This privacy policy applies only to information collected on this website. We recommend that you read the privacy policy or any other websites you visit as we cannot accept responsibility for the privacy practices of such sites which may be different to ours.

10. Getting in touch

If you have any privacy-related questions or comments, please contact Spirit Energy's data protection officer by writing to The Data Protection Officer, Spirit Energy Limited, IQ Building, 15 Justice Mill Lane, Aberdeen AB11 6EQ.

You can also contact our data protection officer at compliance@spirit-energy.com



Spirit Energy Privacy Policy

If you wish to raise a complaint about how Spirit Energy has handled your personal data, you can do so by emailing compliance@spirit-energy.com.

To help us investigate your complaint as quickly and thoroughly as possible, please include your full name, contact details, and a description of your concerns.

We will acknowledge receipt of your complaint within 30 days and aim to respond without undue delay.

If you remain dissatisfied with our handling of your complaint, you have the right to contact the Information Commission (IC).

The IC will generally expect that you have given us the opportunity to consider and respond to your complaint in the first instance.

